# CARE & MAINTENANCE

Thank you for choosing Dutch Quality Stone for your project. Our products are virtually maintenance-free.

**OUALITY** 

#### CLEANING

On occasion, washing to remove surface debris or dust may be required. For dirt, dust and other particle removal:

- You may find that gently scrubbing the stones' surface with a dry soft bristle brush is sufficient.
- Use a solution of liquid dish detergent and water. Make sure the detergent does not contain any bleach or other harsh chemicals. Gently scrub with soft bristle brush and detergent/water solution. Rinse well with clean water.

### EFFLORESCENCE

When efflorescence occurs, as it does with many masonry products, it is usually the result of moisture migration through the masonry substrate. Once the moisture is on the masonry surface, it evaporates, depositing dissolved salts in the form of efflorescence. Efflorescence will disappear naturally over time as long as the source of the moisture is controlled or eliminated. If you wish to clean off efflorescence, reference the above described cleaning procedures.

• The use of acids or chemical cleaners is not recommended. Contact Customer Service at 1-877-359-7866 for any additional questions regarding the cleaning of masonry stone veneer.

## WATER REPELLING / PROTECTIVE TREATMENTS

Protecting Dutch Quality Stone is not necessary, however, it is recommended in certain applications such as "above grade", where mud may splash onto the stone. A water repellent, or protective treatment, will provide added protection and usually be easier to clean if the surface becomes dirty.

- Use CRAFTSHIELD<sup>™</sup> water repellent treatment, a penetrating, breathable, water-based Siloxane formula. This product provides extra insurance against water penetration through the stone and grout joints. CRAFTSHIELD has been tested and will not alter the color of the stone after application. Contact your local distributor to purchase CRAFTSHIELD.
- The use of any penetrating, breathable, silane- or siloxane-based water repelling agent is acceptable.

#### <u>DO NOT</u> USE WIRE BRUSHES ON DUTCH QUALITY STONE <u>DO NOT</u> ATTEMPT TO CLEAN DUTCH QUALITY STONE WITH ACID CLEANERS <u>DO NOT</u> CLEAN DUTCH QUALITY STONE WITH A HIGH POWER PRESSURE WASHER